

Student Satisfaction Survey Report

2021



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GLOBAL ACADEMY OF TECHNOLOGY
Autonomous institution affiliated to VTU, Belagavi.
Rajarajeshwari Nagar, Bengaluru-560098.

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ABOUT THE SURVEY

Students of an Institution form the core of the stakeholders and all the activities undertaken by the institute are focused on creating a barrier free and conducive environment for excelling in their academics. In this regard the institution has provided many facilities for the benefit of students such as Hostels, Drinking Water, Canteen, House Keeping, Transportation etc. to name a few. In the process the institution strives to achieve its programme objectives as laid down in the policy document.

It becomes imperative for any institution to reiterate that, it is achieving its set goals and therefore it becomes necessary to elicit perceptions and opinions of the students who are the foremost stakeholders and identify the deviations if any, to improve the system and hence this survey is being carried on.

SATISFACTION LEVEL OF HOSTEL STUDENTS

Global Academy of Technology has 5 hostels, three of them are for boys and two are for girl students. The satisfaction level is measured based on the following sub-parameters

- Quality of food
- Facilities provided in the hostel
- Cleanliness in the hostel premises
- Support of administrative staff

Based on the analysis it is revealed that, the satisfaction level in boys and girls hostels is around 50%. The parameter wise analysis shows that satisfaction level is the least in case of “Facilities provided in the hostel” in case of Boys and girls hostels and “Cleanliness” in boys hostels. The other facilities are also just above average.

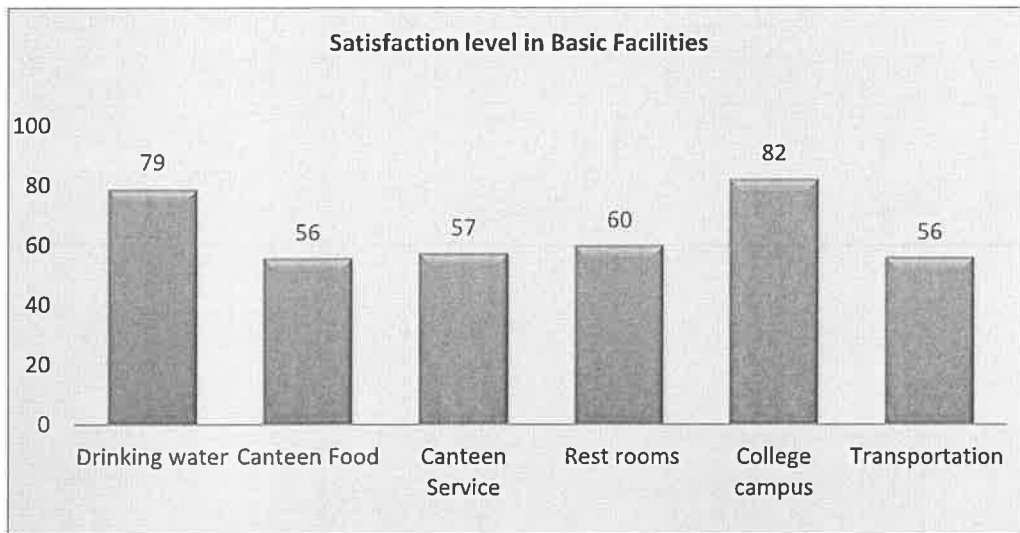


SATISFACTION LEVEL OF BASIC FACILITIES AT THE CAMPUS

The satisfaction of students in the campus with respect to basic facilities provided are measured on the basis of

- Drinking water facility
- Canteen food
- Canteen service
- Housekeeping services of Rest rooms and College campus
- Transportation facility

The analysis of the survey conducted shows that, the average satisfaction level of students with respect to above said facilities is around 65%. The detailed analysis shows that the satisfaction level with respect to Cleanliness of the campus is maximum followed by Drinking water facility. It is also seen that the satisfaction level is the least in case of “Canteen food” “Canteen service” and “Transportation”.

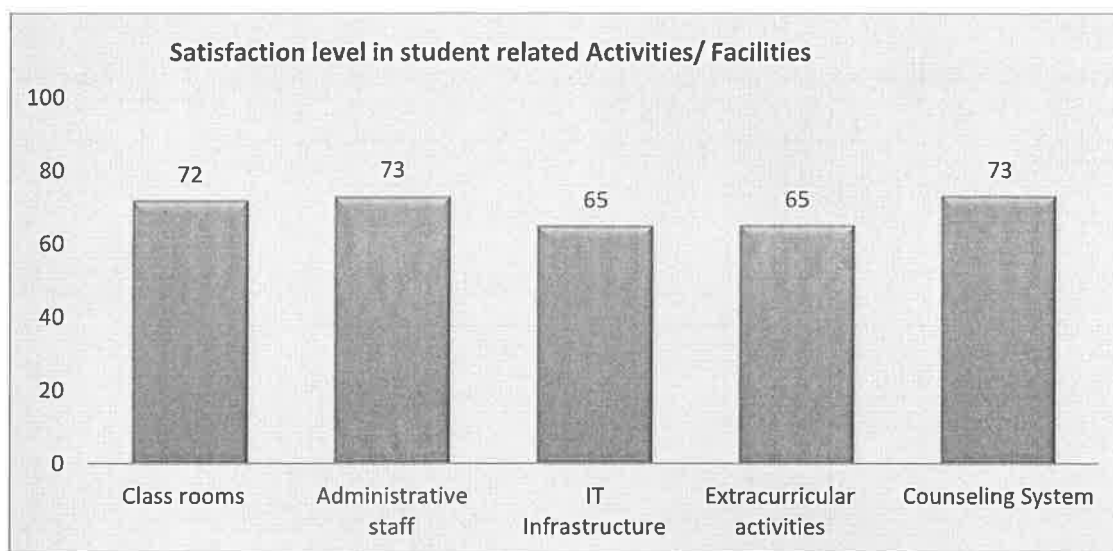


SATISFACTION LEVEL IN STUDENT RELATED ACTIVITIES/ FACILITIES

The satisfaction level with respect to student related activities/facilities are measured based on the following parameters

- Class room infrastructure
- Administrative staff
- IT infrastructure
- Extracurricular activities
- Counseling system

The survey conducted on these parameters reveals that the overall satisfaction level is around 70%. In the parameter wise breakup it is seen that satisfaction level is the least in case of “IT infrastructure” and “Extracurricular activities” and maximum in case of “Administrative staff” and “Counseling system”.

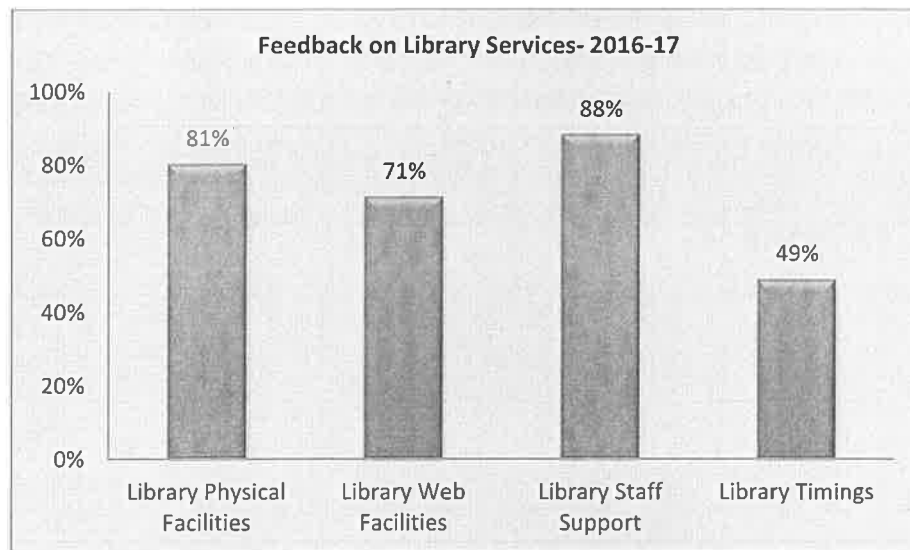


SATISFACTION LEVEL IN LIBRARY SERVICES

The satisfaction level with respect to library services was measured based on the following parameters

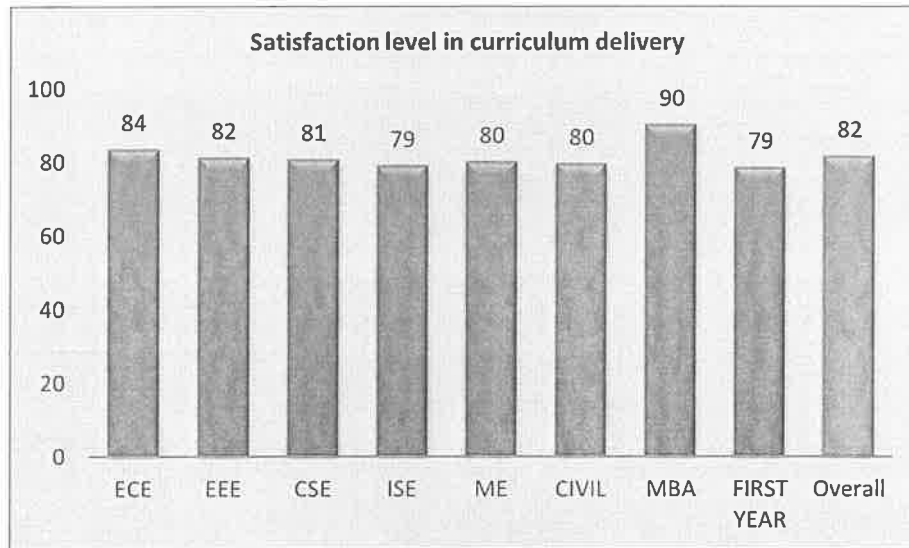
- Library Physical Facilities
- Library Web Facilities
- Library Staff
- Library Timings

The survey conducted on these parameters reveals that the overall satisfaction level is above 70%. In the parameter wise breakup it is seen that satisfaction level is the least in case of “Library Timings” and highest in case of support by the library staff.



SATISFACTION LEVEL IN CURRICULUM DELIVERY

The satisfaction level in curriculum delivery is based on the feedback taken on faculty for odd and even semesters of the academic year 2016-17. The feedback is collected on a five point scale for each faculty and for each course delivered by the faculty. The value obtained is normalized to 100 and presented in the following chart. It can be observed that the satisfaction level with respect to curriculum delivery in the class room by the faculty is above 80%.



RECOMMENDATIONS FROM THE SURVEY

The overall satisfaction level of students of Global Academy of Technology as seen is above 70%. The following are the recommendations from the survey:

- The improvement of overall facilities in hostels is very much necessary
 - Quality of Food needs to be improved
- The canteen facility inside the campus needs improvement
 - The quality of food in the existing canteen may be monitored.
- The capacity of the IT facility may be increased to cater to the needs of large number of students.
- More number of extracurricular activities at the department level may be conducted and departments may monitor and encourage the active participation of students in such activities for overall development.
- Based on the survey it can be seen that, the quality of teaching is not a big concern in the Institute but still there is a scope for the faculty to improve further.



Coordinator IQAC

